



# HELLA-New Zealand Limited Warranty Claim DuraLED® Lamps Only

81-83 Ben Lomond Crescent  
Pakuranga, Auckland 2140,  
New Zealand  
www.hella.co.nz

Name:\* \_\_\_\_\_

Company: \_\_\_\_\_

Street Address:\* \_\_\_\_\_

Purchased from: \_\_\_\_\_

Part No:\*  
(One part number only per form)

Reason for Return:\*  
(The word "Faulty" will not suffice)



Scan the QR Code for more  
information about DuraLED®  
Lifetime Warranty.

Date:\* \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Date of Purchase: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

HELLA Invoice No: \_\_\_\_\_

Quantity:\* \_\_\_\_\_

To assist us with continuous product improvements please complete all the relevant information below.

Make and model of Vehicle \_\_\_\_\_

Date Fitted \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Position on Vehicle Front  Rear  Side  Other: \_\_\_\_\_

Type of Trailer B Train  4 Axle  Semi  Other: \_\_\_\_\_

Chemical Washdown Yes  No  \_\_\_\_\_  
(If yes, what chemical was used?)

How was it Mounted? Vertical  Horizontal

Power Supply 12V  24V  Other: \_\_\_\_\_

Environmental Conditions Logging  Stock  Linehaul

General  Concrete  Other \_\_\_\_\_

**PRINT AND SIGN COPY  
SEND WITH GOODS TO HELLA**

Signature\* \_\_\_\_\_

\*Compulsory fields

**OFFICE USE ONLY** HELLA Reference  Date of Computer Entry  /  /

DD  Customer No. 79500  W1  W5

Same Day  Overnight  Normal

Action to be taken		Action to be taken		Credit Customer	
Replace Under Warranty	<input type="checkbox"/>	Claim Rejected	<input type="checkbox"/>	Credit No. Reference	<input type="text"/>
Repaired Under Warranty	<input type="checkbox"/>	Return to Client	<input type="checkbox"/>	Date Received	<input type="text"/>
Replace - Charge Client	<input type="checkbox"/>	Repaired - Charge Client	<input type="checkbox"/>	Outwards Goods Note	<input type="text"/>

Comments \_\_\_\_\_

HELLA Component No: \_\_\_\_\_ Signature: \_\_\_\_\_ Claims Officer

Supplier No: \_\_\_\_\_ Type  Cause  Category